

I would like to comment on the proposal of a national no call list for telemarketers. I think that a national list would be a great idea. I signed up for the Wisconsin no call list as soon as I heard about last year and the number of calls that I receive have gone down greatly.

Telemarketing calls do not benefit me in any way. I have never once purchased anything through a call and do not enjoy having the phone ring right at dinner time each night, or any other times of the day when I have to stop doing something important and answer the telephone just to find someone who cannot even pronounce my last name correctly on the other end of the line. It is also discerning when I politely tell the worker on the line that I am not interested in their product and they keep pushing and pushing to the point where I need to just hang up the phone on them. I understand that these people are just doing their jobs, but being pushy and using poor customer service skills is not going to get me to say "sure, I am interested in what else you have to say even though you were just very rude to me and have interrupted my night".

I also think that a national list would be good to help prevent scams. Just a few weeks ago, an elderly customer came into the bank that I work at and was telling us about a phone call she had received earlier that morning. Someone had called her and told her that to get in on whatever they were selling (it may have been a vacation or something of that nature) that she would need to get together her social security card, her bank and account information, an id, and \$1000.00 in cash. They told her that they would be calling her back later in the day to arrange a time to meet and go over the details of the vacation package. The woman thought that the deal sounded funny and came asked us at the bank if we were aware of any such promotion and to see if anyone else had gotten calls about it. Our staff quickly convinced her that this was probably a scam and told her not to give out any of her personal information in the next phone call and to say that she had changed her mind and was not interested. Some people do not have that if it sounds too good to be true then it probably is mentality and will be taken by people who think that it is okay to steal and go through with identity fraud.

Telemarketing calls are an invasion of privacy and seem to become more frequent and more demanding and rude with each call. I think that a national no call list would go over very well with the public and many would sign up. The states that already have a no call list policy should just automatically give that information to the national list. Maybe they should change it around and have people sign up if they want to be contacted by telemarketers, since so many people find the calls so annoying.